



VERITAS PETROLEUM SERVICES
FUEL QUALITY TESTING

**WORLDWIDE
AIR COURIER
DIRECTORY
2022**



1. Sending your sample for testing

Bunker fuel samples should be submitted to the laboratory for testing as soon as possible after the bunkering operation is completed.

VPS's SampLogic shipping tool is designed to offer pickup of bunker fuel sample, generate the required shipping documents and to track the delivery status of the bunker fuel sample.

The SampLogic offers the following benefits:

- A single point of contact to activate sample collection. All sample collection requests submitted will be transmitted electronically to VPS appointed courier service provider. There is no longer a need to call the courier service providers to arrange for sample collection.
- To make sure the samples are delivered to the VPS laboratories with no delays, it is essential to get the shipping document right. SampLogic uses the booking details to generate the shipping document which are required to accompany the fuel samples.
- Sample collection request submitted to SampLogic will be issued a tracking number which allow you to monitor the status of your sample at any time.

Getting Started with Samplogic:

To request for sample collection, please go to <https://samplogic.vpsveritas.com>

Upon receipt of your request, Samplogic will send the shipping document (Proforma Invoice, Airway Bill and an example of an approved MSDS) to the email addresses provided.

All fuel samples need to be accompanied by a Proforma Invoice, AWB and MSDS. You are required to print out the shipping document and submit along with the fuel sample together with a MSDS.

A courier will also be contacted and send to the address you advise the collect the sample and deliver it to the VPS laboratory.

For further assistance you can also email samplogic_admin@v-p-s.com

Alternatively, you may also continue to refer to the VPS Air Courier Directory to contact the couriers appointed by VPS to arrange for sample collection.

2. How to use the Air Courier Directory (ACD)

Countries are listed in alphabetical order. Shown under each country is the colour of the appropriate address label to be placed on the Forwarding Box when despatching samples.

Example:

The ship may be bunkering in Hamburg, Germany. The Air Courier Directory shows that the label colour for Germany is pink, indicating that one of the pink address labels marked for the VPS laboratory in Rotterdam must be used.

Check the contact details of the DHL service centre.

DHL Airways GmbH

Phone: +49 18 0634 53003

For some countries, two different couriers are listed, one of which should be selected for the shipment.

3. Forwarding address

The laboratory address to which the sample should be sent is shown on the consignee shipping label (see page 2). Before affixing the address label, it is important to refer to the Air Courier Directory for details on the country to which the fuel sample should be dispatched so as to ensure that the correct label is used.

4. Contact with the courier service provider

The respective service centre of the VPS appointed courier companies should be contacted, giving the following information:

- Ship's name
- Complete collection address. Courier will not normally collect from a ship
- Shipper's name and telephone number
- Date and time samples should be collected
- Shipping Account Number - This account number indicates to the Service Centre that the shipment is acceptable for processing and that the shipper should not be charged. This is called "Destination Billing" - it means that Veritas Petroleum Services pay when the samples arrive at our laboratory.
 - The DHL Universal Account Number (UAN) for sending samples to VPS Singapore, Fujairah and Houston is 9675 01688.
 - The DHL Universal Account Number (UAN) for sending samples to VPS Rotterdam is 9660 46425.

5. When the Courier arrives

Any package forwarded by a courier must be accompanied by an Airway Bill (AWB). The courier will provide an AWB to be completed with the following information:

"FROM" The name and address of the shipper. Enter the ship's name in the "Shipper's Reference".

"TO" Name and address of VPS' laboratory, as indicated on the address label.

6. Special instruction for Singapore

To arrange collection of the bunker fuel samples from the agent's office, please contact VPS Singapore at +65 9838 6488.

Consignee

VPS Testing And Inspection Inc
318 North 16th Street
La Porte
Texas 77571
USA

Tel: +1 281 470 1030 Email: houston@vpsveritas.com

Consignee

Veritas Petroleum Services (Asia) Pte Ltd
27 Changi South Street 1
Singapore 486071
SINGAPORE

Tel: +65 6779 2475 Email: singapore@vpsveritas.com

Consignee

Veritas Petroleum Services (Asia) Pte. Ltd.
P O Box 1227, Road No.2,
Opp. Fujairah Marine Services,
Inside Fujairah Sea Port
Fujairah, UAE

Tel: +971 9 2228152 Email: fujairah@vpsveritas.com

Consignee

Veritas Petroleum Services Europe BV
Zwolseweg 3
2994 LB Barendrecht
THE NETHERLANDS

Tel: +31 (0) 180 221 100 Email: rotterdam@vpsveritas.com

7. Special instructions for the Port of Rotterdam and Antwerp

VPS has established a network of sample 'drop off' points in the ports of Rotterdam and Antwerp. Please arrange with the ship's agent in Rotterdam and Antwerp to have the sample(s) dropped off at the nearest VPS collection point after he/she leaves the ship.

Locations and details of the sample drop off points are shown on page 4 (for Antwerp) and page 7 (for Rotterdam) of the Air Courier Directory.

When the ship's agent has decided which is the most convenient 'drop off' point to use, please ask him/her to read the following instructions:

On arrival at the 'drop off' point you should:

1. Ask the attendant for the VPS' logsheet and key.
2. Complete the logsheet with date, time, name of the ship and number of samples delivered.
3. Use the key to open the sample collection box.
4. Place sample(s) together with Pro Forma Invoice in the collection box.
5. Lock the box and return the key and the logsheet to the attendant. Any other confirmation to VPS is not necessary.

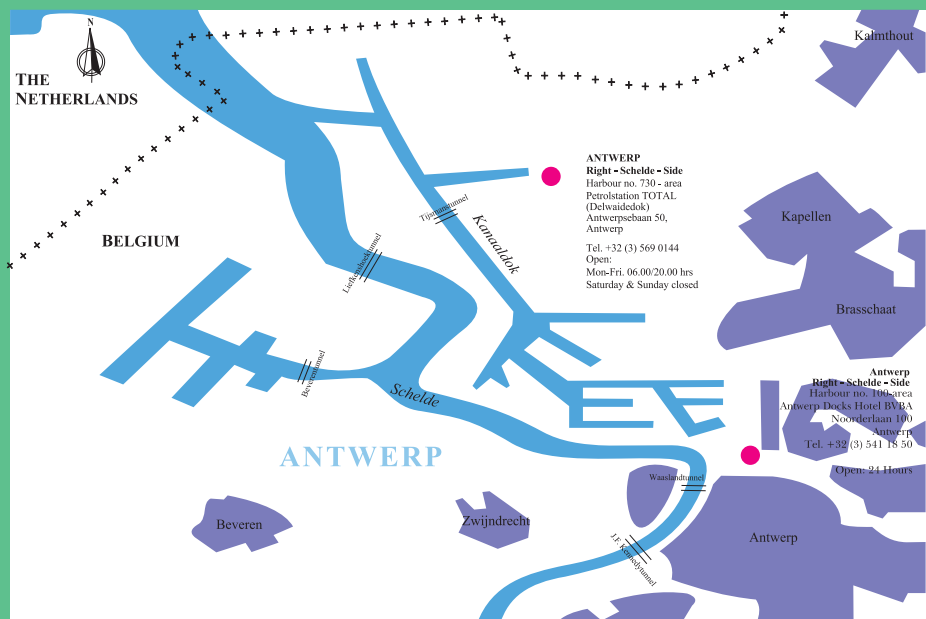
The collection box will be emptied daily, except on Sundays.

If you experience any problems, please call the number given on the Forwarding Box label.

SAMPLE COLLECTION POINTS ROTTERDAM



SAMPLE COLLECTION POINTS ANTWERP



AIR COURIER DIRECTORY

ALGERIA Label: Yellow DHL International (Algerie) S.A.R.L Phone: +213 (21) 230101	BAHRAIN Label: Yellow DHL Worldwide Express Phone: +973 1736 4100	BENIN Label: Pink DHL International Benin Phone: +229 2130 1303 +229 2130 1085 +229 2130 1314	CANARY ISLANDS Label: Pink DHL Worldwide Express Phone: +34 (92) 813 6077
ANGOLA Label: Yellow DHL International Ltd Phone: +244 2226 20100	BANGLADESH Label: Green DHL Worldwide Express Phone: +880 (2) 988 1703	BERMUDA Label: Grey FEDEX Ship Center Phone: + 441 295 3854	CAPE VERDE ISLANDS Label: Pink DHL Int'l Vape Verde Phone: +238 2 623124
ANTIGUA AND BARBUDA Label: Grey ST. John's FedEx Authorized ShipCenter Phone: 1-268-462-3339	BARBADOS Label: Grey FEDEX Ship Center Phone: (800) 463 3339	BONAIRE Label: Grey FedEx Customer Support Phone: +599 737 3000	CAYMAN ISLANDS Label: Grey FedEx World Service Center Phone: 1800 463 3339
ARGENTINA Label: Grey FEDEX World Service Center Phone: +54 11 4630 0300	BELGIUM Label: Pink DHL International S.A./N.V Phone: +32 (2) 715 5050 Sample "drop off" points If you would like to drop off your samples at any of the VPS samples drop off points, the location of the drop off points are as follows: ANTWERP Right Schelde Side Harbour no. 100-area Antwerp Docks Hotel BVBA Noorderlaan 100 Antwerp Phone: +32 (3) 541 18 50 Open: 24 hours	BRAZIL Label: Grey FedEx Customer Support Phone: +0800 703 3339	CHILE Label: Grey FedEx Customer Support Phone: 56 22361 6000 Phone: 800 36 3030 (within Chile)
ARUBA Label: Grey FedEx World Service Center Phone: +297 290 9039	ANTWERP Right Schelde Side Harbour No. 730-area Petrolstation TOTAL(Delwaidedok) Antwerpsebaan 50, Antwerp Phone: +32 (3) 5690144 Mon-Fri: 06.00/20.00 Saturday: Closed Sunday: Closed	BULGARIA Label: Pink DHL Intl (Bulgaria) E.O.O.D. Phone: +359 0 700 17700	CHINA Label: Green The best recommended process is to submit your collection request using SampLogic via https://samplerlogic.vpsveritas.com If the use of SampLogic is not feasible due to the accessibility of Internet, you may email the following information to logistics@v-p-s.com • Vessel's Name • Name of Shipping Agent • Pickup Address • The Name and Contact No. of the person responsible for dispatching the sample • Date the sample will be available for collection
AUSTRALIA Label: Green DHL Express (Australia) Pty Ltd Phone: +1314 06 (toll free) +1 6173 8377 705	ANTWERP Right Schelde Side Harbour No. 730-area Petrolstation TOTAL(Delwaidedok) Antwerpsebaan 50, Antwerp Phone: +32 (3) 5690144 Mon-Fri: 06.00/20.00 Saturday: Closed Sunday: Closed	CAMEROON Label: Yellow DHL International Cameroon S.A.R.L. Phone: +237 3342 3636	
BAHAMAS Label: Grey FedEx World Service Center Phone: +1242 677 1950	BELIZE Label: Grey FEDEX Authorized Ship Center Phone: +501 223 1577	CANADA Label: Grey Fedex Express Canada Phone: +1800 463 3339	

AIR COURIER DIRECTORY

COLOMBIA Label: Grey FedEx Customer Support 01 8000 110 339 (within Colombia) Phone: 571 2910 100	DENMARK Label: Pink DHL Express A/S Phone: +45 70 345 345	ESTONIA Label: Pink DHL International Eesti AS Phone: +372 (6) 808 555	FRANCE Label: Pink DHL International Phone: +331 4938 7070 +331 4162 9122
CONGO Label: Pink DHL International Congo S.A.R.L Phone: +242 0666 71010	DJIBOUTI Label: Pink DHL Worldwide Express Agent Office: Inchcape Shipping Services Phone: +253 (35) 0642	ETHIOPIA Label: Yellow DHL International Ethiopia Ltd Phone: +251 11 6621600	GABON Label: Pink DHL International Gabon SARL Phone: +241 445944
COSTA RICA Label: Grey Centro de Envio FEDEX Phone: +506 800 46 33339	DOMINICAN REPUBLIC Label: Grey Centro de Envio Fed Ex Phone: +1809 5653636	EQUATORIAL GUINEA Label: Yellow DHL International Phone: +240 33 3096 013 +240 33 3091 864	GAMBIA Label: Pink DHL International Ltd Phone: +220 4396658
CROATIA Label: Pink DHL International D.O.O. Phone: +385 1 665 1111	ECUADOR Label: Grey FedEx Customer Support 1 8000 FedEx Phone: 02 394 8430	FAROE ISLANDS Label: Pink DHL Worldwide Express Agent Office: Postverk Foroya Phone: +45 70345345 (via CPH)	GEORGIA Label: Pink DHL Worldwide Express Phone: +995 (32) 2699966/2999568
CUBA Label: Pink DHL Phone: +53 (7) 6464611	EGYPT Label: Yellow DHL Egypt W.L.L. Phone: +002 16345 +202 330 86330	FIJI ISLANDS Label: Green DHL Express (Fiji) Ltd Phone: +679 337 2766	GERMANY Label: Pink DHL Airways GmbH Phone: +49 18 0634 53003
CURACAO Label: Grey FEDEX Ship Center Phone: +599 (9) 7373000	EL SALVADOR Label: Grey Fedex Guticia Centro De Servicio Phone: +503 2250 8800	FINLAND Label: Pink DHL Express DHL International OY Phone: +358 30 45345	GHANA Label: Pink DHL Ghana Ltd Phone: +233 302 213090
CYPRUS Label: Pink DHL (Cyprus), Ltd Phone: +357 (22) 799000	ERITREA Label: Yellow DHL Worldwide Express Agent Office: Fenkalnav & Maritime Transport PLC Phone: +291 (1) 120210/126596		GIBRALTAR Label: Pink Sample collection for Gibraltar Please contact: Maraltry Consulting SL Phone: +34 678 511 847

AIR COURIER DIRECTORY

GREECE Label: Pink DHL International Hellas SA Phone: +30 210 9890000 (24hrs)	HONDURAS Label: Grey FedEx Customer Support Phone: +504 2221 2010	ITALY Label: Pink DHL Express DD Phone: +199 199 345	KUWAIT Label: Yellow DHL Kuwait Co. Ltd Phone: +965 222 46500
GRENADA Label: Grey FEDEX Ship Center Phone: +1 473 440 2206	HONG KONG Label: Green DHL International Phone: +852 2400 3388	IVORY COAST Label: Yellow DHL International Cote d'Ivoire Phone: +225 2121 9998/9	LATVIA Label: Pink DHL International (Latvia) SIA Phone: +371 660 10000
GUADELOUPE Label: Grey FEDEX Ship Center Phone: +590 590 26 85 44	ICELAND Label: Pink DHL Hradflutningar EHF Phone: +354 535 1122	JAMAICA Label: Grey FedEx Customer Support Phone: 1 888 463 3339	LEBANON Label: Yellow DHL Worldwide Express SNAS Lebanon SARL Phone: +961 1 629 700
GUAM Label: Green DHL Worldwide Express Phone: +1 480 636 2571 +1 800 225 2345 (toll free) +671 646 1765	INDIA Label: Yellow For the collection of fuel sample, please contact DHL Customer Service at Toll-Free Number at 1800 111 345.	JAPAN Label: Green DHL Japan, Inc. Phone: +81 6 6581 2580 +0120 39 2580 (toll free)	LIBERIA Label: Yellow DHL International (LIB) Ltd. Phone: +231 47 76646
GUYANA Label: Grey Fedex Office Guyana Georgetown, Guyana Phone: +592 227 6976	INDONESIA Label: Green DHL Worldwide Express Agent Office: PT Birotika Semesta/DHL Siemens Business Park Phone: +62 (21) 79173333	JORDAN Label: Yellow DHL Operations Jordan BV Phone: +962 6 580 0800	LIBYA Label: Yellow DHL Worldwide Express Mahri Worldwide Express Air Freight Phone: +218 21 480 5556/7/8/9/60
GUATEMALA Label: Grey Centro De Envio FedEx Phone: +502 2411 2100	IRELAND Label: Pink DHL Express (Ireland) Ltd Phone: +1890 725 725	KENYA Label: Yellow DHL International Kenya Ltd Phone: +254 711 017120	LITHUANIA Label: Pink DHL International Lietuva Phone: +370 5 2360700
HAITI Label: Grey FedEx Service Contractor Phone: +509 3702 2348	ISRAEL Label: Pink DHL (Israel) LTD Phone: +972 (3) 5573557	KOREA (SOUTH) Label: Green DHL Korea Ltd Phone: +82 1 588 0001	MACAU Label: Green DHL (Macau) Transportes Ltda Phone: +853 372828 +853 338244

AIR COURIER DIRECTORY

MADAGASCAR Label: Yellow DHL International (LIB) Ltd Phone: +261 20 224 2831 / 2839	MEXICO Label: Grey FedEx Customer Service Phone: +52 55 5228 9904	NETHERLANDS Label: Pink DHL Express Phone: +31 (26) 324 6767 Sample “drop off” points If you would like to drop off your samples at any of the VPS samples drop off points, the location of the drop off points are as follows: Botlek Area Esso Station Hartelweg 2 3202 LA Spijkennisse Phone: +31 (0) 181 615230 Open: 24 hrs. Rotterdam City - South Area BP Station Charlois Groene Kruisweg 389 3088 NB Rotterdam Phone: +31 (0) 10 4950081 Open: 24 hrs. Europoort Area Wegrestaurant De Nieuwe Pioneer Elbeweg 1 3198 LC Rotterdam-Europoort Phone: +31 (0) 181 261425 Open: Monday from 09:00 to 01:00 Tuesday to Friday from 05:00 to 01:00 Saturday and Sunday closed	NIGERIA Label: Yellow DHL International (Nigeria) Ltd Phone: +234 (1) 2700908 +234 (1) 803 9077000
MALAYSIA Label: Green DHL Worldwide Express Phone: +1800 888 388 Tanjong Pelepas Sample Collection from agent’s office in Tanjong Pelepas, please contact Mr. Anthony Samy at +60 12 9719 200 / +65 9799 6713	MONACO Label: Pink DHL Phone: 08 20 20 80 80 (toll free)	NORWAY Label: Pink DHL Express AS Phone: +47 81001345	OMAN Label: Yellow DHL International Phone: +968 245 20100
MALTA Label: Pink DHL International Ltd Phone: +356-21-800148	MONTENEGRO Label: Pink DHL Phone: +382 20 872 460/466	PAKISTAN Label: Yellow DHL Pakistan (PVT) Ltd Phone: +92 (21) 111 345 111	PANAMA Label: Grey Fedex Panama Phone: +507 271 3838
MARTINIQUE Label: Grey FedEx Ship Center Phone: +596 596 42 41 00	MOROCCO Label: Pink DHL Worldwide Express Phone: +212 (22) 972020	NETHERLANDS ANTILLES Label: Grey See Aruba, Bonaire, and Curacao	PAPUA NEW GUINEA Label: Green DHL Express (PNG) Ltd Phone: +675 180 2345
MAURITANIA Label: Pink DHL International (Mauritania) Ltd Phone: +222 452 54590	MOZAMBIQUE Label: Yellow Phone: +258 212 25300 +258 223 28829	NEW ZEALAND Label: Green DHL Express (New Zealand) Ltd Phone: +64 (9) 976 2976 +0800 800 020 (toll free)	PERU Label: Grey Fedex Peru Phone: +51 1 517 1600
MAURITIUS Label: Yellow DHL (Mauritius) Ltd Phone: +230 208 7711	MYANMAR (EX BURMA) Label: Green Myanmar DHL Limited Phone: +95 (1) 507471-5	NICARAGUA Label: Grey Fedex Managua Phone: +505 2264 8500	PHILIPPINES Label: Green DHL Worldwide Express (PH) Corp. Phone: +63 2 811 7000
NAMIBIA Label: Yellow DHL International (PTY) Ltd Phone: +264 (61) 378300			

AIR COURIER DIRECTORY

POLAND Label: Pink DHL International (Poland) Ltd. Phone: +48 42 634 5100 +48 42 634 5345	SAUDI ARABIA Label: Yellow DHL Express Phone : 8004350000	SLOVENIA Label: Pink DHL Ekspres (Slovenija), d.o.o. Tel: 386-1-5887800	ST. KITTS Label: Grey FedEx Customer Support Phone: +869 465 1305 / +869 465 4155
PORTUGAL Label: Pink DHL Transp. Rap. Int., Lda Phone: +351 707 505 606	SENEGAL Label: Pink DHL Senegal S.A.R.L Phone: +221 33 869 1111	SOUTH AFRICA Label: Yellow DHL International (PTY) Ltd Phone: 86 034 5000 (local) +27 11 921 3666	ST. LUCIA Label: Grey FedEx Customer Support Phone: +758 452 1320 / +758 452 1388
PUERTO RICO Label: Grey FedEx Puerto Rico Phone: 1 800 463 3339	SERBIA Label: Pink DHL Phone: +381 11 310 5500	SPAIN NORTH Label: Pink DHL Express Phone: +34 913 098 586	ST. MAARTEN Label: Grey FedEx World Service Center Phone: +1 721 544 2810 / +599 544 2810
QATAR Label: Yellow DHL Worldwide Express Phone: +974 445 87888	SEYCHELLES Label: Yellow DHL Worldwide Express Agent Office: Hunt Deltel & Co. Phone: +248 4380 300	SPAIN SOUTH Label: Pink Sample collection for Algeciras and Ceuta Please contact: Maraltry Consulting SL Phone: +34 678 511 847	ST. VINCENT Label: Grey FedEx Ship Center Phone: +1 784 456 1649
REUNION ISLAND Label: Yellow DHL International (Reunion) Phone: +262 262 484380	SIERRA LEONE Label: Yellow DHL International (SL) Ltd Phone: +232 (33) 547 672	DHL Express Phone: +34 913 098 586	SUDAN Label: Yellow DHL Worldwide Express Phone: +249 183 777135
ROMANIA Label: Pink DHL International Romania SRL Phone: +40 (21) 222 1777	SINGAPORE Label: Green To arrange collection of the bunker fuel sample(s) from the agent's office, please contact VPS Singapore at +65 9838 6488	SRI LANKA Label: Yellow DHL Keells (Pvt) Ltd Phone: +94 (11) 230 4304 +94 (11) 479 8600	SURINAME Label: Grey FedEx Support Phone: +597 494 290 / +597 495 254
RUSSIAN FEDERATION Label: Pink ZAO DHL International Phone: +7 (495) 956 1000		ST. EUSTATIUS Label: Grey See Bonaire, Aruba, Curacao	

AIR COURIER DIRECTORY

SWEDEN Label: Pink DHL International AB Phone: +46 470 747800 +0771 345345 (toll free)	TUNISIA Label: Yellow DHL Worldwide Express Agent Office: Rapid - Poste Ems Tunisie Phone: +216 7194 0171	UNITED KINGDOM Label: Pink DHL International (UK) Ltd Phone: +44 (0) 844 248 0844	YEMEN Label: Yellow DHL Yemen Ltd Phone: +967 1 441 096
TAHITI ISLANDS Label: Green DHL Express Phone: +689 837 373	TURKEY Label: Yellow DHL Worldwide Express Phone: +90 212 444 0040	UNITED STATES Label: Grey FedEx Customer Support Phone: +1800 463 3339 The best recommended process is to submit your collection request using SampLogic via https://samplogic.vpsveritas.com If the use of SampLogic is not feasible due to the accessibility of Internet, you may contact +1 281 470 1030 or email admin.hou@vpsveritas.com	ZIMBABWE Label: Yellow DHL International (Private), Ltd. Phone: +263 4 700120
TAIWAN Label: Green DHL Taiwan Corp Phone: +886 (2) 25038378 +0800 769 888 (toll free)	TURKS & CAICOS ISLANDS Label: Grey Fedex World Service Center Phone: +1 649 946 4682	URUGUAY Label: Grey Fedex Customer Support Phone: +598 2628 0100	
TANZANIA Label: Yellow DHL TZ Ltd Phone: +255 (22) 2861000 - 4	UGANDA Label: Yellow DHL International (Uganda) Ltd Phone: +256 31 221 0006		
THAILAND Label: Green DHL International (Thailand) Ltd Phone: +66 (2) 345 5000	UKRAINE Label: Pink DHL International Ukraine Phone: +380 44 4902600	VENEZUELA Label: Grey Fedex Customer Support Phone: 0 800 33 333 39 / +800 33 333 39	
TOGO Label: Pink DHL International Togo Phone: +228 222 16725/228 222 16851 +228 222 32800	UNITED ARAB EMIRATES Label: Yellow DHL U.A.E. Phone: +971 (4) 2995333 For sample collection offshore Fujairah, contact: Wilhelmsen Ships Service, UAE Ships Agency Tel: +971 9 222 84 00 Fax: +971 9 222 88 57/59 Email: wss.fujairah@wilhelmsen.com Shipping charges to be directly settled by the Shipper with the Agency.	VIETNAM Label: Green DHL International Ltd Phone: +84 (8) 384 46203	
TRINIDAD & TOBAGO Label: Grey Fedex Customer Support Phone: 1 800 463 3339		VIRGIN ISLAND Label: Grey Fedex Customer Support Phone: 1 800 463 3339	



Veritas Petroleum Services Group

EUROPE

Rotterdam
Zwolseweg 3
2994 LB Barendrecht
The Netherlands
T + 31 (0) 180 221 100
E rotterdam@vpsveritas.com

ASIA, MIDDLE EAST & AFRICA

Singapore
27 Changi South Street 1
Singapore 486071
T + 65 6779 2475
E singapore@vpsveritas.com

AMERICAS

Houston
318 North 16th Street
La Porte, Texas 77571
USA
T + 1 281 470 1030
E houston@vpsveritas.com

www.vpsveritas.com

Veritas Petroleum Services (VPS) delivers testing, inspection and advisory solutions that help our customers achieve measurable improvements to fuel management, fuel cost, operational efficiency and compliance with marine fuel regulatory requirements.

In close collaboration with the industry, we introduced the first commercial bunker fuel testing and bunker quantity surveys for ships in 1981 and 1987, respectively. Today, customers remain at the heart of our business as we continue to expand our business.

We operate a global network of customer service offices supported round-the-clock by technical experts and four specialised and wholly-owned fuel testing laboratories strategically located in Rotterdam, Singapore, Houston and Fujairah. Our bunker quantity surveys are available at more than 200 key bunkering ports worldwide.